

Privacy Policy

Privacy protection is very important to Span Aviation Consulting.

We are committed to protecting personal information. Span does not sell, lease, rent, or trade our client list or any other data about individuals. We want to ensure that you are aware of our Privacy Policy, so please read the following to learn how we handle your personal information. You are welcome to contact us with any questions.

Information Collected and Used

The Span web site does not automatically gather personal information about you, such as your contact details (e.g. name, phone number, or email address). We only obtain this information from you voluntarily when you contact us by email or through an online form. Any personal information you provide is managed in accordance with the British Columbia Personal Information Protection Act (PIPA).

Span does capture data about visits to our web site, such as computer information, navigation, and clickstream data. Some of the information, such as your domain name or IP address, may identify you depending on the naming standards followed by your Internet Service Provider (ISP). Please contact your ISP about its practices and policies.

The information we capture is not used to identify individuals, however it does provide some or all of the following about your visit our web site:

- The domain and IP address used to access;
- The date, time, and duration of your visit;
- The pages viewed; and
- The address of any web site used to link to the Span web site.

We use this information to improve the usefulness of our web site by counting the number of visitors and their geographic location as well as monitoring traffic patterns. We do not record or track information about specific individuals or their visits to our web site. Visitor information is only disclosed to Span Aviation Consulting personnel who require the information to fulfil specific business purposes such as answering an inquiry about our services or improving the web site.

Security

Span monitors network traffic and identifies unauthorized use of our site or attempts made to cause damage. No other attempts are made to identify individual users or their usage habits, except for authorized law enforcement investigations.

Links to Other Sites

The Span web site may contain links to other web sites and is linked from other web sites. We are not responsible for the content and the privacy practices of other web sites. You should

read each organization's privacy policy and disclaimers and decide for yourself about the information found there.

Email and Web Forms

If you choose to provide us with personal information in an email, submitting it through our web site, or other means, we will use that information to respond to your query or conduct the intended business with you. Span does not collect personal information for commercial marketing purposes and we do not distribute it to any other organization.

Stored Information

We collect and store personal information in accordance with applicable British Columbia law. Span collects and manages information only for the purposes of promoting its services and for education directly related to its services. Information collected is only kept for the length of time necessary to fulfil the purpose for which it was collected.

Disclosure

Span may disclose your personal information if required to do so by law or legal process. We may also disclose information about you if we determine that disclosure is necessary to protect the personal safety of Span personnel, its current or prospective clients, or the public.

We welcome your questions and comments about this policy. Please contact Lee.Lipton@spanaviation.com.

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